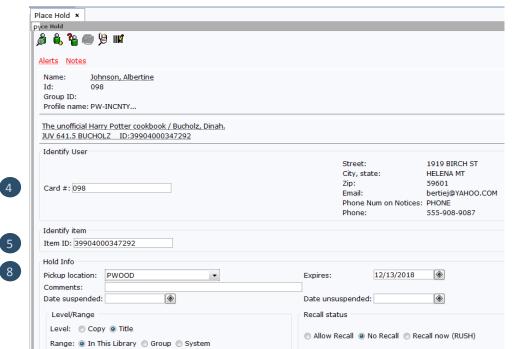
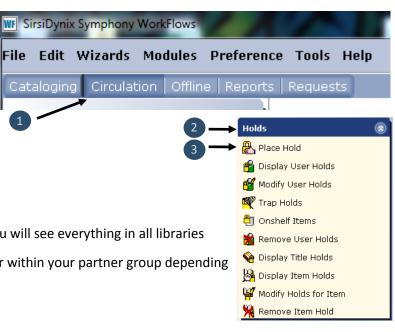


## Placing and Pulling Holds in WorkFlows

## To place a hold:

- 1. Expand/Open the circulation module
- Open the holds group (on the left hand side)
- 3. Choose the Place Hold wizard
- 4. Put in patron ID, scan, or look up patron
- 5. Put in item ID or look up item
- 6. Be sure to select your library otherwise you will see everything in all libraries
- 7. Select the item belonging to your library or within your partner group depending on how you are set up
- 8. If applicable set the pickup location
- 9. Click Place Hold



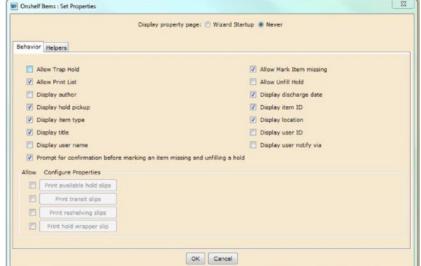


## **Onshelf Items**

To see the holds that need to be pulled from the shelves for patrons, expand the holds group on the left hand menu.

Choose the Onshelf Items wizard.

You can control what is displayed in the Onshelf Items Wizard by right clicking on it to view the properties.



Set up your properties as you would like to see your Onshelf items displayed. See this video for reference.

When your properties are set, click on the Onshelf items wizard to see the list of items your patrons have put on hold.

This list is updated in real time, and as long as you have it set up in properties, you can mark items missing within this list.

Trap the holds or check the books in depending on the procedures set in your library. This will activate the hold for your patron.

If you need to print a list to search the shelves for the items on this list you can click print, or you can click on the export symbol in the upper left corner.

